

Connect with HGTC

The chart below provides information about how you can access virtual services at HGTC.

- Students needing assistance with enrollment, registration, or financial aid can still access support from College representatives by calling 843-347-3186 or emailing info@hgtc.edu. When calling, select option one when prompted by the voice greeting.

What do I Need?	How do I Receive Help?
Request Information about HGTC	Fill out the online information request form . Email your question to info@hgtc.edu .
Apply to HGTC	Visit the Admissions page to learn about the admissions process. Click on “Apply Now” to start your application.
Complete Orientation	New Student Orientation is available online. The Online Orientation is available in myHGTC and can be accessed by finding the “Orientation Card” and clicking on “New Student Orientation Login”. If you do not see this card on your dashboard, click on the “Discover More” link and conduct a search using the key word “Orientation” to add it to your home page.
Receive Help from an Advisor	Continuing Students If you are a continuing student, you can email your Staff Academic Advisor or Faculty Advisor. You can find the name of your Academic Advisors in Degree Works. Degree Works is available online through your student myHGTC account. New Students Virtual advising is offered through HGTC’s Academic Advisors Email advisor@hgtc.edu to schedule an appointment to talk with an advisor and receive help.

<p>Register for Classes</p>	<p>Register for classes by going into your student myHGTC account. Click on the “Registration Tools” card, then “Registration Dashboard”.</p> <p>If you need assistance in registering for classes, please see the “Receive Help from an Advisor” section above.</p>
<p>Apply for Financial Aid</p>	<p>Visit the FAFSA website to complete the <i>Free Application for Federal Student Aid</i>. HGTC’s School Code is 004925.</p> <p>Log in to myHGTC, click on the “My Financial Aid” card, then click on the box titled “Financial Aid Requirements” to complete any requested documentation online.</p> <p>If you need assistance, email financialaid@hgtc.edu</p>
<p>Pay for Classes</p>	<p>Log in to myHGTC, click on the “Manage My Student Account” card, and click on “Login to my Account” to set up a payment plan and make payments.</p> <p>View this important information about HGTC Payment Plans.</p> <p>If you need assistance, email studentaccounts@hgtc.edu.</p>
<p>Purchase Textbooks</p>	<p>Visit the HGTC Bookstore online for your textbook and course supplies.</p>
<p>Receive Support from a Counselor</p>	<p>Counseling services are available to students.</p> <p>Email counseling@hgtc.edu for assistance.</p>
<p>Change my Major</p>	<p>You can complete a Change Your Major form online to change your major.</p>
<p>Prepare for My Career/Job Search</p>	<p>Online career resources are available to students.</p> <p>If you need assistance, email career@hgtc.edu.</p>
<p>Access Disability Services</p>	<p>Services for students with disabilities are available.</p> <p>If you need assistance, email disabilityservices@hgtc.edu.</p>

<p>Access Library Services</p>	<p>While the physical library may be closed, the vast majority of library resources are available online. Each student has been assigned a Personal Librarian as follows:</p> <ul style="list-style-type: none"> • For individualized library help with a class based in Conway if your last name starts with A-M you should contact christopher.williams@hgtc.edu. • For individualized library help with a class based in Conway if your last name starts with N-Z you should contact richard.moniz@hgtc.edu. • For individualized library help with a class based at Grand Strand you should contact jennifer.fickenworth@hgtc.edu. • For individualized library help with a class based in Georgetown you should contact jo.henry@hgtc.edu. <p>Students may also access library chat for virtual research assistance during normal library operating hours (Monday – Thursday 8 am – 5 pm, Friday 8 am – 12 pm). The link to chat can be found on the library home page.</p>
<p>Access Tutoring</p>	<p>In-person and online tutoring with SSTC staff will begin January 16th. Students may access tutoring services by logging on to the myHGTC portal and scheduling an appointment in Penji on the Tutoring card.</p> <p>For assistance with scheduling tutoring with the SSTC, please contact: sstc@hgtc.edu.</p>
<p>Obtain Username and Password or Technology Support</p>	<p>If you need your username and password for myHGTC, please call 843-349-8324 and choose option3.</p> <p>Contact TECH Central at techcentral@hgtc.edu for technology assistance.</p>
<p>Technology Support or Service Desk</p>	<p>If you need Technology Support, please call 843-349-8324 and choose option 2 or email servicedesk@hgtc.edu</p>